



The environment

We seek to minimise our impact on the environment. We also play our part in addressing critical issues, including climate change and the responsible use of natural resources.

Risks

As a group we acknowledge there are critical global risks, including those reported on in the World Economic Forum's Global Risks Report, notably the risk of climate change and global environmental and social risks. We are still investigating the extent to which these environmental and social risks impact our operations and how to mitigate these risks. Refer to progress made against our sustainability plan in the focusing on sustainability section on pages 58 and 59.

Impact

We currently report scope 1 and scope 2 emissions. We are in the process of prioritising the sustainability matters, including environmental matters, that are material to the group and to the individual businesses. Refer to progress made against our sustainability plan in the focusing on sustainability section on pages 58 and 59. This will inform our action plans and focus areas. We will report on the outcome of this process in next year's report.

In order to understand our carbon footprint and how to reduce it better, we currently measure our scope 1 and scope 2 emissions. In 2020 they totalled 32 190 tonnes of CO₂e (2019: 94 343 tonnes CO₂e). As was the case last year, electricity usage is our largest contributor, at 75% of our footprint. In 2020 we expanded our boundaries to include OLX. The Financial Control Principle has been elected by the group for the purpose of reporting the carbon footprint, and therefore recognition of control will match that of the financial statements and will recognise 100% of greenhouse gas emissions for all subsidiaries and the equity share of greenhouse gas emissions of joint ventures. Media24 is the business with the greatest share of our footprint,

	2020 tonnes of CO ₂ e	2019 tonnes of CO ₂ e (restated)*
Scope 1	8 054	24 035
Scope 2	24 135	70 307*
Total emissions	32 190	94 343

* Electricity is the highest contributor of total measured emissions at 75%.

at 38%. The 2020 carbon footprint excluded the MultiChoice Group, which was included in the 2019 calculation. The reason for the decrease in both scope 1 and 2 was a result of the unbundling of the MultiChoice Group. A discrepancy was identified in prior-year figures, which has now been restated to 94 343.

We obtained limited assurance on Naspers's scope 1 and scope 2 emissions for the first time in 2020. Please read the full assurance report which can be accessed on our website at <https://www.naspersreport2020.com/downloads.html>. The definitions of scope 1 and scope 2 emissions can be accessed on our website at <https://www.naspersreport2020.com/downloads.html>.

Looking ahead

As part of our sustainability plan, we plan to measure our scope 3 impact in 2021 to enable us to formulate our strategy to address our impact and report against set goals. We are also planning to align to the framework of the Task Force on Climate-Related Financial Disclosures (TCFD), and to cover this in next year's integrated annual report.

Initiatives this year

Businesses across the group have various initiatives under way to minimise their environmental impact. More information on these initiatives can be found in the performance review on pages 28 to 49, but we highlight some of the key ones here.



Offsetting carbon credits

At a group level we have partnered with Greenseat, part of the Carbon Neutral group, to offset our carbon credits for our corporate functions' air travel in the past year. This initiative will contribute to projects based in India, South Africa and Brazil.

Championing conscious consumption in Classifieds

We believe that classifieds is a force for good in the world - helping people consciously reuse and extend the life of all kinds of items, which in turn benefits the planet and communities. During the year, we launched our first Global Impact Report (<https://www.olxgroup.com/impact>). This pioneering report looked in depth and detail at the positive impact of using our classifieds platform in four key product lines: mobile phones, tablets, laptops and fashion. Resource savings for these products include material weight (including conflict minerals), energy-savings equivalent, water, and carbon emission-savings equivalent.

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Reducing carbon emissions and waste at eMAG

eMAG strives to reduce its carbon emissions. The introduction of its EasyBOX network, for example, has reduced last-mile delivery and promoted stacked delivery. In addition, eMAG has a fleet of 100% electric delivery vehicles for last-mile urban deliveries and starting in 2020, the eMAG warehouse in Joița și Chitila will be powered by 100% green energy. eMAG's waste reduction initiatives include using recycled packaging material, choosing the smallest size box for shipping to avoid overpackaging, avoiding single-use plastic, promoting the recycling of shipping materials after customers receive their shipment, and also offering customers free-of-charge pick-up for their old white goods to ensure these are disposed of responsibly. As a result, eMAG has reduced cardboard used per delivered unit by 40% YoY, and plastic used per delivered unit by 17% YoY, while also reducing the incidence of product damages per delivery.

• See more on page 40



Reducing single-use packaging and items at iFood

iFood is undertaking a number of environmental initiatives. In the year ahead, iFood is committed to reducing the amount of disposable plastic items delivered to consumers. The work includes providing awareness through marketing campaigns and stimulating restaurants to rethink their procurement practices. Through the app, iFood will implement several initiatives to encourage sustainability practices. The first pilot is an opt in/out to give customers the choice not to receive unwanted disposable items - like cutlery, straws and cups. The second initiative is to give customers the option to replace plastic packaging and items by choosing biodegradable and other sustainable materials.

• See more on page 34



Reducing fuel consumption in Swiggy cloud kitchens

In Swiggy Access cloud kitchens, sensors monitor and regulate fuel and electricity consumption. In addition, infra-red burners have reduced fuel consumption by 20%.

• See more on page 35

Going green with Dott

With our US\$21m investment in Dott through Ventures, we are backing green mobility across Europe. Dott makes it easy for people to share dockless electrical scooters and bikes for short-distance travel across cities in Belgium, France, Germany, Italy and beyond. More inner-city mobility; less inner-city pollution.

• See more on page 42

Using 100% recycled packaging at Takealot

Takealot is using 100% recyclable packaging, with paper rather than plastic voids. An updated transport fleet of newer, larger, more energy-efficient vehicles also saves money as well as being better for the environment. More energy-efficient LED lighting is also being introduced in the distribution centres. In addition, where possible, Takealot is using seafreight rather than airfreight, which again is more cost efficient and environmentally friendly.

• See more on page 42

Minimising environmental impact at Media24

The business seeks to use technological innovation to create solutions that minimise environmental impact and performs regular risk assessments to identify the operations with the most significant impact. Media24 has a number of energy-efficient and recycling initiatives.

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